

**THE WOOL BED COMPANY
LIMITED WARRANTY
SIGNATURE MATTRESS**

WHAT DOES THIS WARRANTY COVER? By accepting the shipment, opening the packaging, and sleeping on the Surround Ewe® Signature Mattress, you are deemed to have accepted the condition of the Surround Ewe® Signature Mattress, including but not limited to the sizing of the product and a lack of visible defects. However, this warranty covers any defects in your new Surround Ewe® Signature Mattress.

HOW LONG DOES THE COVERAGE LAST? This warranty lasts for one (1) year from the date of delivery of your Surround Ewe® Signature Mattress. This coverage terminates if you sell or otherwise transfer the Surround Ewe® Signature Mattress. All Surround Ewe® Signature Mattresses from The Wool Bed Company are custom products, handmade to order, specifically for each customer.

WHAT WILL THE WOOL BED COMPANY DO? The Wool Bed Company will replace or repair any defective or malfunctioning part at no charge to you. You must pay all shipping and/or postage charges.

WHAT DOES THIS WARRANTY NOT COVER? Shipping and/or postage charges are not covered. Any problem that is caused by abuse, misuse, ordinary wear, failure to follow directions, improper maintenance, or an act of God (such as a flood) are not covered. Also, consequential, special, and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of consequential, special, or incidental damages, so the above limitation or exclusion may not apply to you. ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

HOW DO YOU GET SERVICE? If something goes wrong with your Surround Ewe® Signature Mattress, call 1-888-966-5233 to obtain a Return Merchandise Authorization (RMA) number, then send the product, postage paid, with the RMA number, a copy of the original sales receipt and a brief written description of the problem to:

The Wool Bed Company
N1237 Franklin Road
Oconomowoc, WI 53066

The Wool Bed Company will inspect your Surround Ewe® Signature Mattress and contact you within one (1) week of receipt to give the results of our inspection. If you authorize repairs, The Wool Bed Company will return the repaired Surround Ewe® Signature Mattress to you, C.O.D., within an additional two (2) weeks. You must pay any shipping/postage charges

upon receipt of the repaired Surround Ewe® Signature Mattress unless the product is found to be defective, at which point all shipping costs will be refunded.

If the results of our inspection indicate that the Surround Ewe® Signature Mattress is defective and not repairable, The Wool Bed Company will replace your Surround Ewe® Signature Mattress by sending the replacement Surround Ewe® Signature Mattress to you, C.O.D., within two (2) weeks of our receipt of the defective Surround Ewe® Signature Mattress.

If you inform The Wool Bed Company that you wish The Wool Bed Company to provide necessary parts to you but that you will have repairs on your Surround Ewe® Signature Mattress performed elsewhere, The Wool Bed Company will return the Surround Ewe® Signature Mattress and replacement parts to you within two (2) weeks of receipt of such notice.

HOW DOES STATE LAW APPLY? This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.